

10 questions to ask when choosing a 3PL

- | | | |
|---|---|---|
| <p>1 How long have you been in business?</p> <p>The longer a company has been in business the more experience and shippings modes that company will have.</p> | <p>2 What are your modal capabilities?</p> <p>Make sure the logistics company can handle all your shipping needs. Intermodal, LTL, expedited etc.</p> | <p>3 How do you qualify a carrier?</p> <p>Make sure that all of the carriers in the network are in compliance with top safety scores and insurance.</p> |
| <p>4 What other services do you offer?</p> <p>Try and find a 3PL that offers more than shipping services. A lot of 3PL companies can help with warehousing needs too.</p> | <p>5 What does your TMS offer?</p> <p>Capabilities like EDI, file transfer, and integration may be important to you. Find a 3PL that has a system that can cater to your needs.</p> | <p>6 What is your specialty?</p> <p>Make sure the logistics company you choose has experience moving your type of product. From flatbed to refrigeration.</p> |
| <p>7 How will emergencies be handled?</p> <p>A logistics company should be able to accommodate special requests and rush orders.</p> | <p>8 Do you have customer references?</p> <p>Don't just take the company's word for it, talk to paying customers or read company case studies.</p> | <p>9 What size customers do you handle?</p> <p>Work with a 3PL that has both large and small accounts. You want a 3PL that caters to any need.</p> |
| <p>10 How does technology help drive your organizational goals?</p> <p>Ask what technology investments the company has made over the years to ensure their processes are up-to-date and most efficient.</p> | | |